

## General Services Administration: Opportunities for Cost Savings and Service Improvements: T-Ggd-95-96



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## GENERAL SERVICES ADMINISTRATION: OPPORTUNITIES FOR COST SAVINGS AND SERVICE IMPROVEMENTS: T-GGD-95-96



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BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 22 pages. Dimensions: 9.7in. x 7.4in. x 0.1in.GAO discussed congressional oversight of the General Services Administration (GSA), focusing on opportunities for cost savings and service improvements. GAO noted that GSA: (1) has a virtual monopoly over the provision of federal office space, supplies and equipment, and certain other mission-support services; (2) resembles a large business enterprise, although it has structural weaknesses in the way it conducts business; (3) dependence on monopoly power precludes it from meeting its customers demands; (4) has made a commitment to end its service monopolies, separated its policyoversight and service provider roles, reorganized its Public Buildings Service, and is reforming the way it conducts business in response to recommendations; (5) has expanded its ongoing reform efforts and proposed 24 billion in cost savings over the next 5 years, in response to the Administrations initiative to reduce the size of government; and (6) needs to show that any proposed reforms will involve acceptable risks and are likely to result in improved support services to federal agencies and cost savings for taxpayers. This item ships from La Vergne,TN. Paperback.



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